

20/20 Vision CARE

✨ Your purchase qualifies for the following warranty:

Warranty Type:

FRAMES: No Warranty 1YR (LTD) 2YR.

- All Original Parts And Pieces Need to Be Returned To Qualify for Warranty

LENSES: No Warranty 1YR (LTD) 2YR. Extended Dr Change Special

- All Original Parts And Pieces Need to Be Returned To Qualify for Warranty
- Extended Dr Change (for cataract use). **Important Note-** Extended 2 Year Doctor Change must be purchased at original time of ordering.

Non-Adaptation:

- **30 DAY PHOTOFUSION NON-ADAPT:** If you are not satisfied with your Photofusion lenses within 30 days, we will *replace* them with a different lens.
- **90 DAY PROGRESSIVE NON-ADAPT:** If you are not satisfied with your progressive lenses within 90 days, we will *replace* them with a different lens.

🔧 **Manufacturing defects** do NOT include damage caused by customer misuse or normal wear and tear. Please note that coating crazing is not considered a manufacturer defect. Excessive heat/use of harsh chemicals can cause lenses to craze.

🚗 At 20/20 Vision Care, we understand that accidents happen. That's why with our **2 Year Warranty** we offer:

- **1 Time Accidental Damage Replacement on Frame and Lenses** (Parts must be returned).
- **Any additional replacements are 1/2 priced for 2 years** (Parts *Still* must be returned).

🕒 **30 DAY COMPLETE SATISFACTION GUARANTEE:** If for any reason you do not love your prescription glasses, they can be **EXCHANGED**, (subject to a \$50 processing fee). Glasses must be returned in original resellable condition for the 30 day satisfaction guarantee. *Not eligible on product with no warranty.*

🛡️ 1 Year Limited Warranty:

- *1 Year Manufacturer Defect Lens Replacement Guarantee**
- *1 Year Manufacturer Defect Frame Replacement Guarantee**

👶 **Special Children's Warranty:** Children under 13 are eligible for a one-time prescription change within the first year of purchase, provided a Dura Coating is also purchased (must be at least +0.50 change). **Please Note:** If there is a price difference due to the complexity of the prescription, the patient is responsible for the additional cost.

👓 **Special Myopia Management Warranty:** For anyone who purchases myopia management lenses, we offer a one-time prescription change within the first year, (must be at least +0.50 change)

⚠️ Temporary Adaptation:

1. A pulling or drawing feeling in or around the eyes.
2. Flat objects, straight lines, or right angles may feel tilted or out of square.
3. Peripheral perception changes may be noticeable, especially when you or an object is in motion.

To help you adjust, we suggest that you put your old glasses away. Switching back and forth between your new and old glasses will only delay your progress. Also, don't look at your feet when you walk. If you wear your new prescription as recommended, full adaptation should take place within 2-3 weeks. Call us should you experience longer than expected adjustment difficulties.

📌 Notes:

- All warranty work is based on the ORIGINAL date of purchase
- If the original product is no longer available, we will make every effort to provide you with an equivalent replacement of equal value.
- Manufacturer defects? NOT TO WORRY! They do not count towards your free replacement.
- 20/20 Vision Care is NOT responsible for replacement or repair of prescription eyewear due to disinfection use/cleaning.
- Glasses with built-in technology (e.g., Ray-Ban Meta glasses) are subject to the warranty and discretion of the manufacturer.

✨ Perfecting full service & personalized eyecare in a self checkout world ✨

Special Lenses

🕶️ Oakley Authentic Rx:

- **Adaptation:** 60 days (from shipping date)
- **Manufacturer defects:** corrected at no charge for 2 years (at Oakley's discretion)
- **Warranty:** One-time replacement in 2 years (from purchase date). This includes issues like front surface scratching, crazing, or peeling. Lenses are replaced in identical form.

🕶️ Ray-Ban Authentic Rx:

- **Adaptation:** 60 days (from shipping date)
- **Manufacturer defects:** corrected at no charge for 2 years (at Ray-Ban's discretion)
- **Warranty:** One-time replacement in 2 years (from purchase date). This covers concerns like front surface scratching, crazing, or peeling. Lenses are replaced in identical form.

🌺 Maui Jim Authentic Rx:

- **Adaptation:** 60 days (from shipping date)
- **Manufacturer defects:** corrected at no charge for 2 years (at Maui Jim's discretion)
- **Warranty:** One-time replacement in 1 year (from purchase date). This covers issues such as front surface scratching, crazing, or peeling. Lenses are replaced in identical form.

🕶️ Costa Authentic Rx:

- **Adaptation:** 60 days (from shipping date)
- **Manufacturer defects:** corrected at no charge for 2 years (at Costa's discretion)
- **Warranty:** One-time replacement in 2 years (from purchase date). This includes concerns like front surface scratching, crazing, or peeling. Lenses are replaced in identical form.

⚡ Avulux Migraine Control:

- **Adaptation:** 60 days (from shipping date)
- **Manufacturer defects:** 6-month manufacturer defect warranty (at Avulux discretion)
- **No Accidental Damage warranty at all.**

🚫 Cancellation:

- We understand that plans can change. Therefore, we are pleased to offer a full credit for cancellations made before lens processing begins. If an order is canceled or changed after lens processing has started, we can issue a credit for 50% of the invoice price. Please note that due to the custom nature of eyewear, cancellations cannot be accepted 48 hours after placing an order.

Caring for Your Glasses 🕶️✨

DO:

1. **Rinse First:** Start by rinsing your lenses with warm water to remove any abrasive particles. 🌊
2. **Soap It Up:** Apply a lotion-free liquid hand soap or dish soap and gently rub both sides of the lenses. 🧴
3. **Rinse Again:** Thoroughly rinse with warm tap water. 💧
4. **Dry Gently:** Use a microfiber cloth to dry your lenses. 🧤

THEN:

1. **Spray and Wipe:** Spray your glasses with the provided cleaner. 🧴 ✨
2. **Use the Right Cloth:** Always use a microfiber cloth or a one-time lens wipe to clean. 🧤

DO NOT:

1. **Avoid Extreme Temperatures:** Never leave your glasses in the car, too close to a campfire, BBQ, Flat Iron for example. The heat can ruin the coatings and impair your vision. 🚗 ❌
2. **No Harsh Cleaners:** Avoid using cleaning products like Windex. They can damage the coatings on your lenses. 🚫
3. **Say No to Rough Materials:** Never clean your glasses with paper towels, facial tissue, your shirt, or any other rough material. Stick to the microfiber cloth provided. 🧵 ❌

Caring for Your Microfiber Cloth 🧤 ✨

- **Gentle Cleaning:** Wash your microfiber cloth with a mild dish detergent like Dawn (avoid any with lotions or cleaning beads). 🧴 🧤
- **Laundry Safe:** You can wash your microfiber cloth with your regular laundry, but avoid using fabric softener. Hang it or lay flat to dry. 🧺 🚫